



Text Messaging Frequently Asked Questions

Who is Providence Anesthesiology Associates: Mobile?

We are an office-based anesthesiology practice that provides physician anesthesiologists to assist physicians with procedures in their office. We also provide critical-care trained nursing staff to provide recovery care. To learn more about the services we provide, please visit www.paaoba.com.

How did you receive my cell phone number?

When your physician scheduled you for your procedure, he/she shared your information with us so that we may reach out to you and help you prepare for your visit.

Can I opt-out of receiving future messages?

Yes, reply **STOP** at any time to one of the text messages that we sent you and you will automatically be opted-out of any future messages.

Will I be charged for the messages I am receiving?

Standard message and data rates apply. Please refer to your wireless plan's data package for more details.

How many messages will I receive?

We will send informational messages and important reminders before your procedure. In addition, we will follow-up with you after your procedure to ensure your recovery is going well and obtain feedback on your experience with our team. Most patients will receive a maximum of 7 messages throughout this process. Messaging begins the day your physician adds you to our schedule. Messaging ends approximately 5 days after your procedure.

What if I have questions or want to speak to someone directly?

Our staff is available to answer any questions that you may have. Please call us at 704.464.4439.