

# Text Messaging Frequently Asked Questions

### Who is Mobile Anesthesiologists?

We are an office-based anesthesiology practice that provides board certified/eligible physician anesthesiologists to assist physicians with procedures in their office. We also provide critical-care trained nursing staff to provide recovery care. To learn more about the services we provide, please visit <a href="https://www.zzzmd.com/patients">www.zzzmd.com/patients</a>.

## How did you receive my cell phone number?

When your physician scheduled you for your procedure, he/she shared your information with us so that we may reach out to you and help you prepare for your visit.

#### Can I opt-out of receiving future messages?

Yes, reply **STOP** at any time to one of the text messages that we sent you and you will automatically be opted-out of any future messages.

#### Will I be charged for the messages I am receiving?

Standard message and data rates apply. Please refer to your wireless plan's data package for more details.

### For how long will I receive messages?

We will send informational messages and important reminders before your procedure. In addition, we will follow-up with you after your procedure to ensure your recovery is going well and obtain feedback on your experience with our team. Most patients will receive a maximum of 7 messages throughout this process. Messaging begins the day your physician adds you to our schedule. Messaging ends approximately 5 days after your procedure.

#### What if I have questions or want to speak to someone directly?

Our staff is available to answer any questions that you may have. You may visit our website at <a href="https://www.zzzmd.com">www.zzzmd.com</a> or contact one of our offices via phone at:

Illinois: 773.756.5844 Michigan: 248.662.5135 New York: 844.748.7242